



# Terms and Conditions for Text Messaging

## **\*\*1. Introduction\*\***

Dieseltech Truck Repair & Fleet Maintenance (hereinafter referred to as "the Company") is committed to providing effective and timely communication with our customers. These Terms and Conditions govern the use of text messaging services provided by the Company.

## **\*\*2. Consent to Receive Text Messages\*\***

By authorizing Dieseltech Truck Repair & Fleet Maintenance to communicate via text message, you agree to receive text messages from the Company at the phone number you have provided. Text messages will be sent only in relation to vehicle repairs and related updates that you have authorized.

## **\*\*3. Purpose of Text Messaging\*\***

Text messages from the Company will include but are not limited to:

- Updates on the status of your vehicle repairs.
- Requests for additional authorizations or approvals related to ongoing repairs.
- Notifications regarding the completion of repairs and pickup details.

The Company will not use text messaging for promotional or marketing purposes without your prior explicit consent.

## **\*\*4. Sender Information\*\***

All text messages from the Company will originate from the phone number 604-320-2008. Please save this number for reference. Any text messages claiming to be from the Company but originating from a different phone number should be disregarded and reported to us immediately.

## **\*\*5. Opting Out\*\***

You have the right to opt out of receiving text messages from the Company at any time. To opt out, please reply with "STOP" to any text message you receive from 604-320-2008. Once your request is processed, you will no longer receive text messages from the Company unless you provide new authorization.

## **\*\*6. Customer Responsibilities\*\***

Customers are responsible for:

- Providing accurate contact information.

**Burnaby Dieseltech Services Inc.**

**1650 Hartley Avenue Coquitlam, BC V3K 7A1 • Tel: 604.320.2008 / Fax 604.320.2009**

**Email: [info@dieseltech.ca](mailto:info@dieseltech.ca)**



- Ensuring that they have authorized the Company to send text messages to the provided phone number.
- Notifying the Company of any changes to their contact information.

#### **\*\*7. Message and Data Rates\*\***

Standard message and data rates may apply to text messages sent or received through your mobile carrier. Customers are responsible for any charges incurred.

#### **\*\*8. Privacy and Security\*\***

The Company respects your privacy and is committed to protecting your personal information. We will only use your phone number for the purposes outlined in these Terms and Conditions and in accordance with our Privacy Policy. However, as text messaging is not a fully secure form of communication, we encourage you to refrain from sharing sensitive or confidential information via text.

#### **\*\*9. Limitation of Liability\*\***

The Company is not responsible for any delays, delivery failures, or unauthorized access to your text messages. Customers acknowledge that text messaging relies on the services of third-party providers and carriers.

#### **\*\*10. Changes to Terms and Conditions\*\***

The Company reserves the right to update or modify these Terms and Conditions at any time. Customers will be notified of significant changes.

#### **\*\*11. Contact Information\*\***

If you have any questions or concerns about these Terms and Conditions, please contact us at:

Dieseltech Truck Repair & Fleet Maintenance

Phone: 604-320-2008

Email: [info@dieseltech.ca](mailto:info@dieseltech.ca)

Address: 1650 Hartley Ave, Coquitlam, BC, Canada, V3K 7A1

By authorizing Dieseltech Truck Repair & Fleet Maintenance to communicate via text message, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

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