



Privacy Policy

****1. Introduction****

Dieseltech Truck Repair & Fleet Maintenance ("the Company") values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, store, and share your information when you authorize us to communicate via text message regarding vehicle repairs.

****2. Information We Collect****

When you authorize us to communicate via text message, we may collect and store the following information:

- Your name
- Your phone number
- Details of your vehicle repair inquiries and updates

This information is collected solely to facilitate communication regarding your vehicle repairs.

****3. How We Use Your Information****

We use the information collected to:

- Provide updates on the status of your vehicle repairs
- Request additional authorizations or approvals for repairs
- Notify you about the completion of repairs and pickup details

We do not use your information for promotional or marketing purposes without your prior explicit consent.

****4. Data Storage****

Your information is stored on secure third-party servers, which may be located outside of Canada. These servers are subject to the privacy laws of the jurisdiction in which they are located. The Company takes reasonable measures to ensure the security of your information and compliance with applicable privacy regulations.

****5. Sharing of Information****

We do not share, sell, or lease your personal information to third parties for their marketing purposes.

Your information may be shared only when necessary to:

- Fulfill a legal obligation
- Protect the rights or safety of the Company, its employees, or its customers

****6. Your Rights****

You have the right to:

- Access the personal information we hold about you

Burnaby Dieseltech Services Inc.

1650 Hartley Avenue Coquitlam, BC V3K 7A1 • Tel: 604.320.2008 / Fax 604.320.2009

Email: info@dieseltech.ca



- Request corrections to your personal information
- Withdraw your authorization to receive text messages from us by replying "STOP" to any text message from 604-320-2008

****7. Security Measures****

The Company employs appropriate physical, technical, and administrative safeguards to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is completely secure, and we cannot guarantee absolute security.

****8. Updates to This Privacy Policy****

The Company reserves the right to update or modify this Privacy Policy at any time. Any significant changes will be communicated to you, and the updated policy will be made available upon request.

****9. Contact Information****

If you have any questions or concerns about this Privacy Policy or the handling of your personal information, please contact us at:

Dieseltech Truck Repair & Fleet Maintenance

Phone: 604-320-2008

Email: info@dieseltech.ca

Address: 1650 Hartley Ave, Coquitlam, BC, Canada, V3K 7A1

By authorizing Dieseltech Truck Repair & Fleet Maintenance to communicate via text message, you acknowledge that you have read, understood, and agreed to this Privacy Policy.

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